

omega  
*altise*

# OPERATION, MAINTENANCE AND SAFETY INSTRUCTIONS

FOR OMEGA ALTISE FAN HEATER

MODEL:

OAFH2KW



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## IMPORTANT SAFETY INSTRUCTIONS

Read the safety precautions of this booklet carefully before attempting to assemble, install, operate or maintain the product described. Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and/or property damage. If you are unsure about anything regarding your heater or these instructions, please contact Omega Altise on 1300 795 572 in Australia or (09) 415 6000 in New Zealand before operating your appliance.

1. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electrical shock, or injury to persons. Do not modify this appliance.
2. Remove the package and ensure that the appliance is undamaged (keep packing box for later storage). In case of doubt do not use the appliance and contact Omega Altise Service. Do not let children play with any parts of the packaging.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Extreme caution is necessary when the heater is used by or near children or individuals with decreased mental and physical capacity and whenever the heater is left operating unattended.
4. Before you use the appliance, check if the voltage marked on the rating label corresponds to the mains in your home.
5. Avoid using extension cords as the extension cord may overheat and cause a risk of fire. If the use of an extension cord cannot be avoided, always use one with a minimum rating of 13Amps. Do not use this appliance with a programmer, timer or any other device that switches the appliance on automatically, since a fire risk exists if the appliance is covered or positioned incorrectly.
6. Do not pull the power cord to disconnect with the power source. Always grasp the plug to pull it out.
7. Do not run power cords under rugs or other combustible materials. Do not place power cords in areas where they can be a tripping hazard. Do not operate directly below a power outlet.
8. Do not insert any objects into the heater as it may cause an electric shock or fire or damage to the heater. Do not block or tamper with the heater in any manner while it is in operation. To prevent a possible fire, do not cover the appliance in any manner. Do not place on soft surfaces, like a bed, where openings may become blocked.
9. Do not leave the heater unattended. Always unplug the heater when not in use.

**WARNING:**  The control buttons and power switch should not be used as the sole means of disconnecting power. Always unplug the power cord before servicing or moving the unit.

10. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Always use the handle when moving the heater (where available) or hold on the sides if not available (make sure the unit is turned off). Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains at least 1m from the heater to the sides, front, rear & top.
11. The heater has hot and arcing or sparking parts inside. It must NOT be used in potentially dangerous locations such as flammable, explosive, chemical-laden, corrosive, salty or wet atmospheres. This heater is intended for general indoor domestic use ONLY.
12. This heater is not intended for use in wet or damp locations. Never locate a heater where it may fall into a bathtub or other water container.
13. Do not use the heater outdoors.
14. This heater includes a tilt switch that turns the heater off if it falls over. Once righted, the heater will completely reset and can be used as normal.
15. Always move or hold the heater from the top & bottom of the appliance, where less heat is generated.
16. NOTE that over time, the front grill section may darken due to the extreme heat being generated by the heater elements. This is a normal occurrence & is not a fault in the heater.
17. Do not use this heater if it has been dropped. Do not use if there are visible signs of damage to the heater
18. Use this heater on a horizontal and stable surface.
19. The appliance shall under no circumstances, be covered with insulating material or similar material.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:**



To avoid danger of electric shock, unplug from outlet when not in use and before cleaning. If the supply cord is damaged, it must be replaced by the manufacturer, its Service Agent or similarly qualified persons in order to avoid a hazard. In order to avoid overheating, do not cover the heater. The heater must NOT be located immediately below a socket outlet. Do not use the heater in the immediate surrounding of a bath, shower or swimming pool.

**WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

**WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the air outlet.

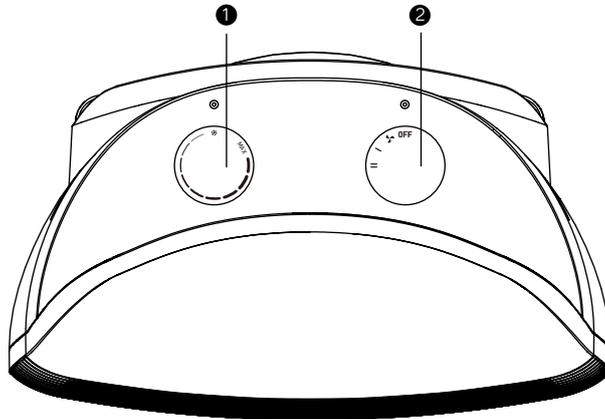


**Warning: In order to avoid overheating, do not cover the heater**

**CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on an off by the utility.

**CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

## APPLIANCE DETAILS



1. Adjustable thermostat
2. Power Switch

## Technical Details

Model Number	OAFH2KW
Voltage Rating	220 – 240 Vac ~ 50-60 Hz
Power Rating	1800 – 2000 W

## OPERATION

### Turning on the Heater

- Connect the heater to the power supply by plugging the power plug into an outlet (220-240V~50-60Hz).
- Turn the thermostat knob clockwise to MAX position for maximum temperature control.
- To start the heater, turn the Power Switch to:
  -  for Fan mode
  - I for low power (900-1000W) heater mode
  - II for high power (1800-2000W) heater mode

Note: When the expected temperature reaches, turn the thermostat knob back slowly until you hear a click (Now the expected temperature is reached. The heater will automatically switch on and off to maintain the setting temperature.) If you want a higher or lower temperature, turn the thermostat control knob either clockwise or anticlockwise.

- To turn off the heater, set the power switch to the "OFF" position and remove plug from the mains socket.

## MAINTENANCE AND CLEANING

Before cleaning or performing maintenance disconnect the heater from the power supply and ensure that it has cooled.

Wipe the surface of the heater with a soft, damp cloth. Do not use flammable cleaning agents.

### **TIP-OVER SAFETY DEVICE:**

This appliance is provided with a safety device which will switch off the heater in case of accidental tipping off. To reset, disconnect the plug from the power for a few minutes, remove the cause of tipping off, then plug the appliance in again. If it still cannot be reset, ask a qualified technician to check and repair.

### **OVERHEAT SAFETY DEVICE**

Your heater is fitted with a safety device to switches off the heater in the event of overheating. If the safety device operated, please turn the heater off, unplug the appliance and let it completely cool, inspect for blockage of air inlet or outlet, attempting to restart the heater then after.

If the heater fails to operate or the safety device switches the heater off again, return heater to your nearest service center for examination or repair.



Class II appliance

# WARRANTY

## AUSTRALIAN CUSTOMERS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## NEW ZEALAND CUSTOMERS

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

### Our Warranty

This product is also covered by the manufacturer's warranty set out in this document (**Our Warranty**). Our Warranty is for a period of **twelve (12)** months from the date of purchase. This is in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled under the Australian Consumer Law or the New Zealand Consumer Guarantee Act 1993 relating to this product.

Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Omega Altise.

**OUR WARRANTY** is subject to the following conditions:

1. That the purchaser contact Omega Altise prior to any product repair.
2. That the purchaser carefully follows all instructions provided with the product and complies with all relevant electrical & plumbing regulations in their State when installing the product.
3. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the DOMESTIC use for which it has been designed. If the appliance is used in commercial applications or for rental purposes, Our Warranty is limited to a warranty of Twelve (12) months covering all parts with Three (3) months on any labour cost of service or repair.

### WHAT IS COVERED: By Our Warranty:

During the warranty period, Omega Altise or its authorised Service Centre will at no extra charge, if your appliance is readily accessible without the need of special equipment and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

### WHAT IS NOT COVERED: By Our Warranty:

1. Products installed damaged or incomplete or not in compliance with the relevant electrical & plumbing regulations in their State.
2. Normal wear and tear e.g. cleaning, filters etc.
3. Failure resulting from power surges and electrical storms.
4. Insect or vermin infestation.
5. Unauthorised repairs or use of non-genuine parts.
6. Any failure caused by the product not being used in accordance with the instruction and the installation manual provided with the product.
7. Misuse or abuse, including failure to properly maintain or service.
8. The clearing of lint, hair or dirt from within the appliance.
9. Damage which occurs during delivery or installation.
10. Claims to product surface coating due to liquid or solid spill-overs, accidental damage or damage caused from cleaning products not recommended by Omega Altise.

### HOW TO CLAIM OUR WARRANTY

Please refer to our website address below for Shiro Australia in Australia or Monaco Corp in New Zealand to register your warranty online. If you are contacting us regarding any warranty claims and spare part enquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number
3. Purchase Date (as per invoice, or proof of purchase)
4. Purchased from
5. Warranty Registration Number

#### IN AUSTRALIA

Omega Altise is a division of Shiro Australia Pty Limited

ABN 28 002 386 129

Customer care: 1300 739 033

Email: [customercare@shiro.com.au](mailto:customercare@shiro.com.au)

Web: [www.omegaltise.com.au](http://www.omegaltise.com.au)

#### IN NEW ZEALAND

Omega Altise is a division of Monaco Corporation Ltd (Member of Shiro Australia Pty Limited)

Phone (09) 415 6000

Email: [customercare@monacocorp.co.nz](mailto:customercare@monacocorp.co.nz)

Web: [www.omegaltise.com.au](http://www.omegaltise.com.au)

**It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference. Due to continual product development, Omega Altise reserves the right to alter specifications or appearances without notice.**

**Dispose of packaging responsibly – recycle where facilities are available.**